

## Terms of Service

*Last updated: June 25 2025*

*Effective date: June 25 2025*

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### 1. Acceptance

By creating an account, installing the Shiplo desktop client, or using any part of the Shiplo platform (the “**Service**”), you agree to these Terms of Service (“**Terms**”). If you do not agree, do not use the Service.

### 2. Eligibility & Accounts

- Must be at least 13 years old (16 in the EU) and legally able to form a contract.
- Keep login credentials confidential; you are responsible for all activity under your account.
- We may suspend or terminate accounts that violate these Terms.

### 3. License

We grant you a limited, non-exclusive, revocable, non-transferable license to access and use the Service only as permitted here.

### 4. Operators & User Content

- “**Operators**” are workflows you configure. Any prompts, scripts, credentials, files, or data you supply are “**User Content**.”
- You grant us a worldwide, royalty-free license to process User Content **solely** to operate the Service.
- You represent that you have all rights needed for such processing and that running an Operator will comply with third-party terms (e.g., LinkedIn).

### 5. Prohibited Conduct

You may **not**:

1. Use Operators to violate laws, infringe rights, or bypass security barriers.
2. Run automated actions that breach third-party terms (spamming, scraping where disallowed, etc.).
3. Reverse-engineer, decompile, or attempt to access source code.
4. Interfere with, disrupt, or overload our infrastructure.

## 6. Beta Notice

The MVP is pre-release software. Features may change, break, or disappear without notice. Expect downtime and data loss; keep backups.

## 7. Fees & Payment

Current MVP access is free. We may introduce paid tiers later with at least 30 days' notice. Non-payment after notice may suspend access.

## 8. Intellectual Property

Shiplo owns all Service code, design, and trademarks. Except for the limited license above, no rights are granted or implied.

## 9. Third-Party Services

Operators may invoke third-party APIs or sites. Those services are governed by their own terms; we are not liable for their acts or omissions.

## 10. Disclaimer of Warranties

Service is provided **“AS IS”** and **“AS AVAILABLE.”** We disclaim all warranties—express, implied, or statutory—including merchantability, fitness for a particular purpose, and non-infringement. Use at your own risk.

## 11. Limitation of Liability

To the fullest extent allowed by law, Shiplo and its founders will **not** be liable for (a) indirect, incidental, special, consequential, or punitive damages; or (b) aggregate liability exceeding the greater of \$100 USD or the amounts you paid us in the past 12 months.

## **12. Indemnification**

You will defend and indemnify Shiplo against any claim arising from your (a) breach of these Terms, (b) User Content, or (c) misuse of the Service.

## **13. Termination**

You may stop using the Service at any time. We may terminate or suspend your access immediately for violations. Sections 8–14 survive termination.

## **14. Governing Law; Venue**

These Terms are governed by the laws of the State of Illinois, USA, without regard to conflict-of-law rules. All disputes must be brought in the state or federal courts located in Chicago, Illinois.

## **15. Changes to Terms**

We may update these Terms. Material changes will be emailed or posted 15 days before taking effect. Continued use after that date constitutes acceptance.

## **16. Contact**

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